

**Name of organisation**

Changing Places

**Website address**

<http://www.changing-places.org/>

**Accessibility standards applied**

Latest version is WCAG2.1

GOV.UK link:

<https://www.gov.uk/guidance/accessibility-requirements-for-public-sector-websites-and-apps#:~:text=The%20accessibility%20regulations%20came%20into,accessibility%20statement%20on%20your%20website.>

**Conformance status**

Full

**Feedback options**

If you have any questions about using or locating Changing Places, registration, signage or supporting the campaign get in touch with us.

In England, Wales and Northern Ireland contact us on:

Telephone: 0207 803 2876

Email: [changingplaces@muscular dystrophyuk.org](mailto:changingplaces@muscular dystrophyuk.org)

In Scotland, contact us on:

Telephone: 01382 385 154

Email: [PamisChangingPlaces@dundee.ac.uk](mailto:PamisChangingPlaces@dundee.ac.uk)

**Typical duration to receive a response**

Five days.

**Date of publication of Accessibility Statement**

9<sup>th</sup> July 2021

**Your efforts with organisational measures**

The Changing Places website is created with high levels of organisational structure and accessibility to ensure all visitors to the site can access the content with added support if required, and with maximum effectiveness.

To achieve this high standard of efficiency and accessibility, Changing Places reaches out to the disabled community, carers, health professionals, key stakeholders and the Changing Places community of suppliers and installers, to work collegially to achieve

the highest standards of service to the communities we serve.

The Changing Places website incorporates features including Recite Me software to ensure visitors with all levels of visual spatial skills are welcome and fully accommodated to access the website's content and design.

## **Additional accessibility considerations**

### **Recite Me Assistive Technology**

Changing Places is delighted to be able to offer additional accessibility and language support on our website with the Recite Me assistive technology toolbar.

This toolbar provides visitors to our website with a digitally inclusive experience, enabling everyone to customise our content so that they can consume it in ways that work best for them.

There are a unique range of accessible features people can use to aid their online journey including.

### **Screen Reader**

- All content read aloud in a natural voice.
- 35 different language options.
- Speed controls and Word by Word highlighting for total customisation. • MP3 download to listen to content offline.

### **Reading Aids**

- Ruler to read line by line.
- Reading mask to eliminate distraction.
- Magnifier to zoom in sections of text.
- Fully integrated dictionary and thesaurus on site.
- Margins to reposition text in text-only.

### **Styling Options**

- Text size and colour
- Website background colour
- Text font type, including Open-Dyslexic.
- Text only mode to eliminating all styling, much like a Word document.

### **Translation**

- Translates on demand all your web content into over 100 languages including 35 text to speech voices.  
To explore the full functionality of our accessibility and language support toolbar please read The [Recite Me User Guide](#) which includes keyboard shortcuts and frequently asked questions.

### **Other measures**

Changing Places are a fully accessible charity employing disabled colleagues and actively seeking their input within the planning, design and creation of content for the website and applications.

### **Technical information**

The Changing Places website is compatible with the following browsers (and later versions): Internet Explorer 11, Chrome 4, Firefox 2, Edge 12, Safari 3.1, Opera 12.1

### **Technologies used**

HTML

WAI-ARIA

CSS

Javascript

SMIL

### **Self-evaluation**

Content was evaluated by Changing Places with feedback from focus groups and the disabled community.

### **Related evidence**

[Changing Places Consortium nominated for National Diversity Award](#)

[We were delighted to be nominated for a National Diversity Award in the category of "Community Organisation \(Disability\)!"](#)

The nomination is a recognition of all the tireless work of Changing Places toilet campaigners for more than 14 years in their fight for greater inclusion. The campaign has come so far since it first began; from just 30 toilets across the whole of the UK to almost 1,500 in the UK and campaigns springing up around the World.

### **Approved complaints process**

#### **Terms and conditions**

These terms and conditions relate to use of the Changing Places website.

The objective of the website is to provide meaningful information about the Changing Places Consortium and its campaign to increase Changing Places toilet provision across the UK. All information contained in this website is provided for information purposes only.

This website is jointly owned, managed and operated by Muscular Dystrophy UK (hereafter referred to as "MDUK") and Promoting A More Inclusive Society (hereafter referred to as "PAMIS") on behalf of the Changing Places Consortium. The following organisations are members of the Changing Places Consortium: • [Muscular](#)

## [Dystrophy UK](#)

- [PAMIS](#)
- [Centre for Accessible Environments](#)
- [Scottish Government](#)

Muscular Dystrophy UK is a registered charity no. 205395 and registered Scottish charity no. SC039445, at 61A Great Suffolk Street, London SE1 0BU. It is a charity bringing individuals, families and professionals together to fight muscle-wasting conditions.

PAMIS is a registered company under number 2717020, whose registered office is 33 Cornelia Street Barnbury Grove Islington London N7 8BA. It is a charity whose objects are to offer help, advice and support for people with profound and multiple learning disabilities, English registered charity number 1011895 and Scottish registered charity number CO38601.

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